



- Spa Villa ●
- Palm Villa ●
- Ocean Breeze Villa ●
- Surfside Villa ●
- Beachside Villa ●
- Garden Cabin ●
- Holiday House ●

# MOANA BEACH TOURIST PARK

Welcome to Moana Beach Tourist Park. We trust you will enjoy your stay. Office hours are 8.30am – 5.30pm (7 days), and our number is 08 8327 0677. For any after-hours concerns, please call 0434 609 396 or in case of emergency, please dial 000. Email: [hosts@moanabeachtouristpark.com.au](mailto:hosts@moanabeachtouristpark.com.au)



Nothing tops a Top holiday.



Please remember the speed limit is WALKING PACE AT ALL TIMES for all vehicles

# Moana Beach Tourist Park rules and regulations

|                                      |   |                               |  |
|--------------------------------------|---|-------------------------------|--|
| <b>Vehicles</b>                      | The speed limit for any vehicle within the park is walking pace only. This is monitored at all times and boom gate codes will be cancelled if breaches of the speed limit occur. Cars are only to be parked on designated parking areas or sites, not on the roadway or communal areas. Pedestrians have right of way at all times. Only vehicles registered with the park office may enter the park.   | <b>Children</b>               | Children's behavior and safety is at all times the responsibility of their parents/guardians. All children under eight years must be accompanied by an adult when using park facilities. Persons under 18 Years are not permitted to be alone on the park without a parent/guardian.   |
| <b>Boom gate access</b>              | Boom gate access codes only work for one vehicle at a time. Do not follow another vehicle through an open boom gate. Please contact the office if more codes are required, as an extra vehicle code may be available for a small fee. Parking is provided in adjacent car parking area for visitor's cars.  | <b>Ball games</b>             | Ball games may only be played within the tennis court confines and are not permitted near dwellings or on roadways to protect the property of other park patrons. Management reserves the right to halt unruly or dangerous play and parents must accept responsibility for the conduct, behaviour and any liability for damage or injury to their children or others.   |
| <b>Visitors</b>                      | Your visitors are your responsibility. Please ensure they also adhere to the park regulations. To maintain park security, anyone entering the park to visit you may be asked by management to identify themselves. Only visitors staying overnight and paying a fee are allowed to use shower facilities. All non-paying visitors are required to leave the park by 10pm. Guests must ensure that their overnight visitors are registered at reception upon arrival.                      | <b>Bikes</b>                  | It is compulsory for helmets to be worn by all age groups when riding bicycles, scooters, skate boards, roller blades etc. at all times whilst on the park.<br><br><b>Children under eight years of age:</b><br><ul style="list-style-type: none"><li>• may ride on the park roads only when supervised by an adult with parental responsibility.</li></ul> <b>Children over eight years of age:</b><br><ul style="list-style-type: none"><li>• may ride on the park roads but must obey speed rules and refrain from riding on walkways around amenities and camp kitchen areas.</li></ul> For the safety of all park patrons, riding bikes, scooters, skateboards, roller blades etc. must not occur after sunset.<br><br>Management reserves the right to confiscate any bike, scooter, skateboard, roller blades etc. until the end of your stay if these guidelines are broken. |
| <b>Dog friendly on limited sites</b> | Conditions apply. For more information contact office. Service dogs do not fall under the 'dog' policy.   | <b>Property</b>               | Guests staying at the park take full responsibility for any damage and/or breakages incurred during their stay. The park takes no responsibility for any lost or stolen items from accommodation or vehicles and suggests that guests securely lock their accommodation and/or motor vehicle when unoccupied.  |
| <b>Sites</b>                         | Maximum of four adults per site, or up to six persons including children. Your tariff includes two people and cannot be transferred from the guest who made the booking. The site must be kept neat and tidy. Management must have easy access to maintain lawn area around your site, and not be hindered by your possessions.   | <b>Tents/camper trailers</b>  | To protect our grass sites, the maximum length of stay in a tent or camper trailer is seven nights. Any matting laid down as flooring, must enable grass to breathe and grow through it.   |
| <b>Utilities</b>                     | One approved 15 amp power cord is to be used per socket. Utility hoses, cables or pipes must not cause a tripping or obstruction hazard, be of the required standard, and kept leak free. Grey water hoses must be placed into drains or left on grassed sites. Please report any utility defects to the park office immediately. Items of park infrastructure and equipment are not to be dismantled or modified.  | <b>Car/boats/van washing</b>  | Using a bucket or pressure sprayer to wash vehicles/vans and boats is permitted, however any hose without a trigger action nozzle may not be used at any time.   |
| <b>Cabins</b>                        | Maximum of four adults per cabin per reservation. Number of persons accommodated in a cabin may not exceed the number of beds provided due to fire restrictions. All cabins are non-smoking.  | <b>Water restrictions</b>     | This park operates under a Water Wise Measures permit issued by SA Water. Grass sites may only be watered once per week for a maximum of 30 minutes. Long term residents must follow current Water Wise Measures for domestic gardens and lawns, found on the SA Water website at <a href="http://www.sawater.com.au">www.sawater.com.au</a>   |
| <b>Emergencies</b>                   | All guests and residents are to make themselves fully aware of evacuation procedures in case of an emergency. For emergencies requiring attendance of ambulance, police or fire service please call 000 immediately, then contact management using the 24 hour number provided to assist the service called. Any injury sustained by long term residents, contractors, guests or visitors whilst on the park must be reported to management immediately and an incident report completed. | <b>BBQ's</b>                  | Free BBQ's and surrounding areas are available for all guests and their visitors. They must be cleaned after use, once cooled to a safe temperature, but please refrain from pouring liquids on them at any time.  |
| <b>Fire regulations</b>              | Open flame cooking or heating is not permitted at any time. For safety reasons, drawbars for vans and trailers must face the roadway to comply with SA Fire Safety Legislation.   | <b>Camp kitchen</b>           | Everyone wants to stay healthy! Please feel welcome to use this camp kitchen. All we ask is that you clean up anything you have used so that other guests can also enjoy it. Management take no responsibility for any items of food or equipment that are left or stored in the camp kitchen area. Please turn appliances off after use.  |
| <b>Alcohol/smoking/drugs</b>         | This park has a non-smoking policy in all areas which includes camp kitchen, BBQ area, playgrounds and amenities block. Smokers are asked to respect other guests when smoking and only use designated areas. The consumption of alcohol or smoking by minors is strictly prohibited. Management maintains a zero tolerance toward illegal substances. Any person who uses, sells or is in possession of illegal drugs or substances will be directed to leave the park immediately.      | <b>Payment</b>                | All accommodation must be paid in advance. Cancellation terms and conditions apply to all reservations. Reservation outstanding balance is payable on arrival. Length of stay must be as booked on reservation. A refund or transfer of dates is not given for unexpected departures.  |
| <b>Rubbish</b>                       | Recycling is to be disposed into the yellow lid bins. General waste must be bagged before going into blue lid bins. The wire racks are supplied for recycling cans and bottles. Removal of non-general waste items or hard rubbish is not the responsibility of the park and should not be placed in or around rubbish bins.  | <b>Check in and check out</b> | 12noon check-in for Sites and 2pm check-in for cabins. Strictly 10am check-out for all cabins and sites unless prior arrangement made with park office.  |
| <b>Post and parcels</b>              | Occasional mail addressed to you may be sent to the park and held for collection during office hours. The tourist park cannot be regarded as your principal place of residence, so please do not use this address for any purposes such as motor registration compliance or for inclusion on the electoral roll.  | <b>Office hours</b>           | Current office opening hours are displayed on the office door, along with a mobile out of hours telephone number for emergencies.  |
| <b>Noise</b>                         | Noise levels are to be kept to a minimum at all times for the comfort of everyone. Excessive noise, rowdy parties or the like will not be tolerated under any circumstances, no matter the occasion. All noise is to cease at 10pm.   | <b>Contractors on site</b>    | All contractors invited on to site must report to reception and notify park managers of their attendance.  |
| <b>Conduct</b>                       | To ensure the safety of all, please report any unusual activity or circumstances to the park manager immediately. Excess alcohol consumption, property damage, illegal activities or threatening behaviour will result in police attendance. Management reserves the right to immediately withdraw permission to occupy any site or cabin, if any of these guidelines are breached.   |                               |  |